

**Open Report on behalf of Les Britzman, Chief Fire Officer**

Report to:	<b>Public Protection and Communities Scrutiny Committee</b>
Date:	<b>17th March 2020</b>
Subject:	<b>Lincolnshire Fire and Rescue Integrated Risk Management Plan 2020 – 2023 Consultation</b>

**Summary:**

Lincolnshire Fire and Rescue’s Integrated Risk Management Plan (IRMP) for 2020 – 2023 sets out how we plan to mitigate risks over the next 3 years.

**Actions Required:**

Members of the Public Protection and Communities Scrutiny Committee are invited to consider the comments we have received from the members of the community and make recommendations for consideration.

**1. Aim**

The aim of this paper is to update the Public Protection and Communities Scrutiny Committee on the forthcoming Integrated Risk Management Plan (IRMP) for Lincolnshire Fire & Rescue.

**1.1 Lincolnshire’s IRMP – Community Safety Plan**

Our IRMP is a long-term plan which outlines Lincolnshire Fire and Rescue’s assessment of key risks to both our communities and the organisation itself. The IRMP drives the strategies we will adopt to mitigate those risks and enables the service to match our resources to risk, and individuals to interventions. We use the IRMP to develop further detailed plans, such as our annual service plan and the directorate plan.



## 1.2 Engagement

The engagement process of an IRMP is the key aspect in including the community in the direction of their service. Running alongside the CRP and IRMP the Communications Team (LCC) have advised and supported the project in devising a clear community engagement strategy that commenced on the 13<sup>th</sup> January 2020. The communication and engagement with our staff, communities and partners is critical in ensuring we have a holistic and inclusive IRMP.

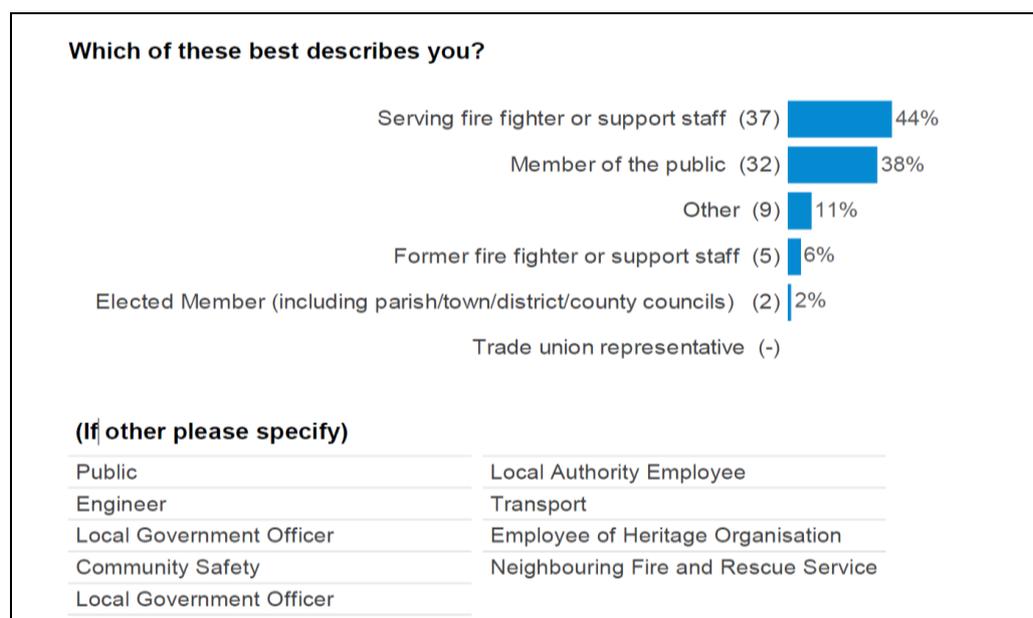
In addition we have worked closely with the LCC COMMS Team to create a public facing document, free from jargon along with being presented in an engaging manner. In addition, and for the first time in our consultation strategy, the COMMS Team have produced a video supporting this key area of engagement.



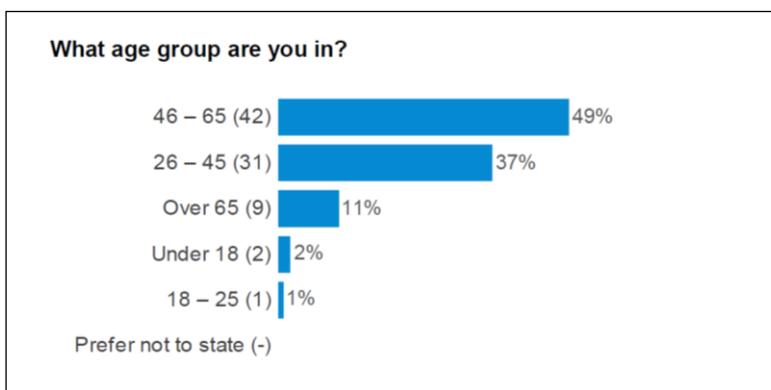
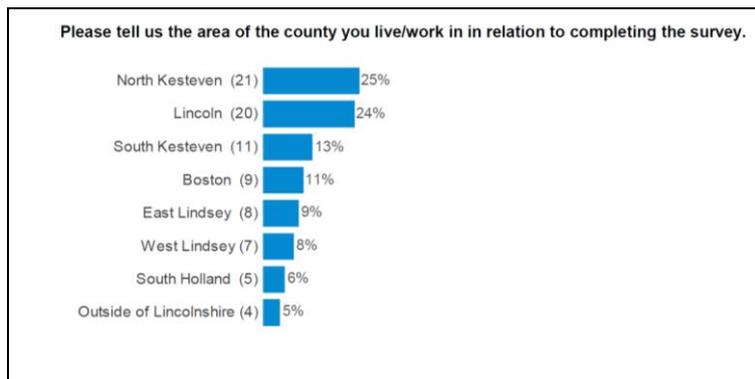
A full questionnaire is attached to this document; the survey can be accessed on the LCC / LFR Home page.

## 1.3 Community Profile

As part of the IRMP we consult with the members of the public to gain their views on the work we complete on their behalf, to date we have received 85 responses:

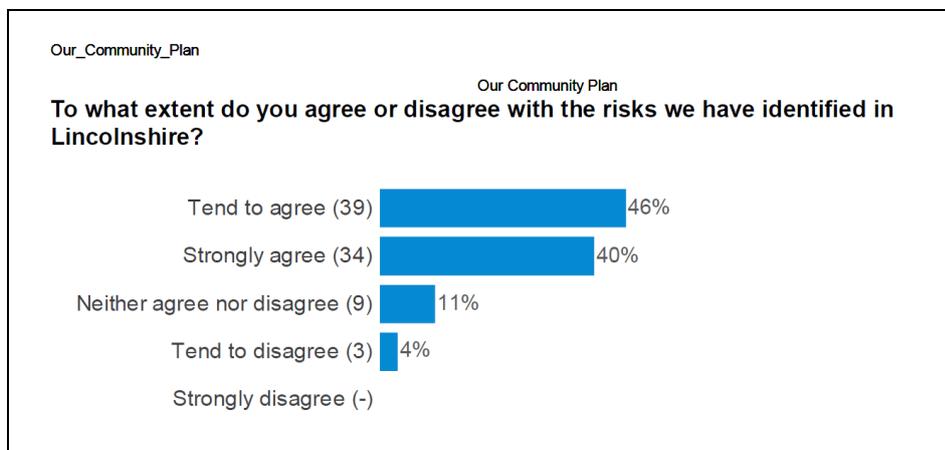


## County Location & Age Range



### 1.4 Community Risk Profiling

To ensure we have a detailed understanding of our county we have completed a comprehensive review of the foreseeable risks within the county, of which is captured within our Community Risk Profile (CRP). We then asked the community, as part of the consultation, to comment on our work and if they agree with our plans and to seek alternative ideas. To date we have received the following comments:

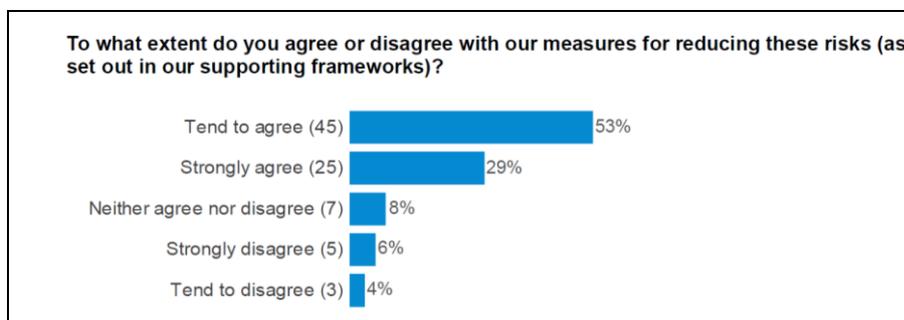


**Example of respondent's free text:**

- Drive times on the response element would be of assistance, along with how many risk based Inspections are being completed and HFSC.
- I am concerned with flooding in Lincoln. If Short Ferry hadn't flooded, Lincoln would have.
- The new South Park multi service base would have been flooded according to historic and predicted Environment Agency maps. If this is the case, where would the services relocate away from the old "bunker" in case of emergency?
- The influx of flats in tower and weather is definitely an issue
- We have a decent amount of RTCs in certain areas in the east linsey district
- Common sense.
- Covers the critical safety elements and risks of the area we live in
- One of the main problems are multi occupied houses, and the lack of inspection.
- Not sure about wellbeing. I don't want the fire service to try and be social services.
- I see the possibility of the risk changing. At the moment fires are usually self-contained, but a major fire in standing crops, a little like Australia is having at the moment, or major flooding should a large section of a sea bank collapse, would be new ground to LFR. Another greater risk would be something no one has foreseen.
- Community risks look comprehensive and good to see high rise is in there - Lincoln only has 3 I believe but after Grenfell this needs to be a priority.
- You seem to have covered every aspect of what is required of you
- Being a rural and widespread county, we need a fire service that can respond and be competent in their role

**2. To what extent do you agree or disagree with our measures**

The next stage of the consultation was to seek comments and ideas on the plans we have in place in making Lincolnshire safer, stronger and more resilient. With the following data being received:



### **Example of respondent's free text:**

- Frameworks are not accessible to read.
- Don't think we should build tower blocks/flats due to fire issue and lack of escape.
- It would help decrease the time spent on a call in case another call comes in, of course risks need to be reduced.
- Clear requirement for an increase in full time staff considering the year on year decrease in on-call availability.
- A good plan for delivery.
- The plan is good but to the public it needs breaking down into items that is what they need not what the fire service want for the public.
- Many things seen to be taken out of Local Fire Authorities control, but when things go wrong, the fire authorities get the job of picking up the pieces. There may be different arguments about Grenfell Tower.
- The cleaning out the river Steeping at Wainfleet and the River Withams bank collapsing.
- Supporting frameworks not yet available in detail but seem to be pitched appropriately.
- Financial constraints will restrict LFR approaches.
- Plans to locate vulnerable groups and gain their confidence to share safety messages to minimize risk.
- As previously stated.
- Good effort to minimise the risks.
- Well written.
- No detail at all.
- Seem sensible, but a few buzz words in there, eg 'framework'.
- A flexible approach to the size of the county whilst understanding the need of the community based against the legal responsibility.
- Believe education is key, not just for the community in fire/accident prevention but also for every level of the workforce, from training to maintaining and running of the service through understanding of individual roles and their impact.
- Education is important so being able to educate people identified in the risk groups should reduce the number of incidents Fire and Rescue are attending.
- As village resident's association member, I've not seen anything change in our village in the last 5 years, communication is poor.

### **3. The next stage**

The service will continue to assess the comments received by the public as part of the IRMP Consultation Process; this will ensure we have the best possible plan for the county of Lincolnshire.

To support this, after feedback, we have increased the time period (31<sup>st</sup> March) of the consultation process to ensure that members of the public and staff can fully digest our supporting frameworks that provide greater detail in how our plans are delivered.

## Timeline - 2020

- January 13<sup>th</sup> – Consultation Commenced
- January 28<sup>th</sup>- Scrutiny Committee – IRMP Project update
- March 17<sup>th</sup> – Scrutiny Committee – Update on consultation
- April 2020- Publish IRMP

## 3. Consultation

### a) Have Risks and Impact Analysis been carried out?

N/A

### b) Risks and Impact Analysis

N/A

## 4. Appendices

These are listed below and attached at the back of the report	
Appendix A	Integrated Risk Management Plan 2020 – 2023
Appendix B	Community Risk Profile

## 5. Background Papers

No background papers within Section 100D of the Local Government Act 1972 were used in the preparation of this report.

This report was written by T / Assistant Chief Fire Officer Sean Taylor, who can be contacted on 07799110527 or [sean.taylor@lincoln.fire-uk.org](mailto:sean.taylor@lincoln.fire-uk.org).

# YOUR VIEWS ON OUR COMMUNITY PLAN 2020 - 2023



Lincolnshire  
COUNTY COUNCIL  
*Working for a better future*

## LINCOLNSHIRE FIRE & RESCUE

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# What is our community plan?

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Our community plan for 2020-2023 is our commitment to Lincolnshire communities.

It shows what and where we believe the key risks are, and how we will respond to them:

- House fires
- Road traffic collisions
- Flooding and severe weather
- Health and wellbeing
- Non-domestic fires
- Malicious acts and deliberate fires
- Residential high-rise buildings
- Heritage buildings

Our community plan also looks at how we can manage or reduce risks in some areas, and use our resources to best effect. Because we will use it as the basis for other plans we make, it's important that we develop this alongside residents and organisations.



# What are we aiming to achieve?

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Since our last community plan (called an 'IRMP') in 2016 we have made significant progress, reducing accidental dwelling fires by 17% and reducing non-domestic property fires by 21%.

Our key challenges for the next few years, include:

- Delivering an effective and efficient service
- Maintaining a good availability of crews at on-call stations.
- Providing a guaranteed level of response to all incidents.
- Ensuring all staff continue to have the training they need.
- Working with partners to focus on the most vulnerable people in our communities.
- Targeting those premises considered most at-risk in our inspection programme.
- Responding to the outcomes of our last inspection in 2018.

Our community plan aims to ensure we can maximise the use of our resources to meet these challenges.





## Your service, your say

Our community plan 2020-2023 sets out proposals on how we will continue to keep the people of Lincolnshire safe from fires and other emergencies.

The online survey, 'Our community plan' and its supporting document 'Understanding Risk in Lincolnshire' can be found at [www.lincolnshire.gov.uk/lfr](http://www.lincolnshire.gov.uk/lfr)

We're interested in everyone's views, including our residents, staff, businesses and any interested organisations.

We would be grateful if you could look through our community plan document, and complete this short, 10 minute questionnaire to tell us what you think about:

- our assessment of risk in Lincolnshire (pages 7-8 of our community plan)
- our measures to reduce these risks (pages 11 – 15 of our community plan)

**This survey will be open from 13 January and will close at midnight on 9 March 2020.**

Your feedback will be anonymous and used solely for the purpose of informing Lincolnshire Fire and Rescue service of your views on our community plan. Your information will not be shared with any other parties or used for any other purposes.

If you need help to provide your feedback, or have any questions, please contact us at [communications@lincoln.fire-uk.org](mailto:communications@lincoln.fire-uk.org)

Printed surveys can be returned through the post to:

IRMP Manager  
Lincolnshire Fire and Rescue  
Fire and Police Headquarters  
FREEPOST RTXL-YLBB-ARHR  
Deepdale Lane  
Nettleham Lincoln  
LN2 2LT

Or dropped off at any fire station in Lincolnshire marked 'IRMP feedback'

# Please tell us what you think

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## 1. Which of these best describes you? (please select one)

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|--|--|
| <input type="checkbox"/> Member of the public                  | <input type="checkbox"/> Trade union   |
| <input type="checkbox"/> Serving fire fighter or support staff | <input type="checkbox"/> Elected Member (including parish/town/district/county councils) |
| <input type="checkbox"/> Former fire fighter or support staff  | <input type="checkbox"/> Other – Please specify _____                                    |

## 2. Please tell us the area of the county you live/work in in relation to completing the survey (please select one)

- |   |  |
|---|--|
| <input type="checkbox"/> Boston         | <input type="checkbox"/> South Holland           |
| <input type="checkbox"/> East Lindsey   | <input type="checkbox"/> South Kesteven          |
| <input type="checkbox"/> Lincoln        | <input type="checkbox"/> West Lindsey            |
| <input type="checkbox"/> North Kesteven | <input type="checkbox"/> Outside of Lincolnshire |

## 3. To what extent do you agree or disagree with the risks we have identified in Lincolnshire?

- |   |  |
|---|--|
| <input type="checkbox"/> Strongly agree             | <input type="checkbox"/> Tend to disagree  |
| <input type="checkbox"/> Tend to agree              | <input type="checkbox"/> Strongly disagree |
| <input type="checkbox"/> Neither agree nor disagree |  |

Please explain why you chose this answer

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## 4. To what extent do you agree or disagree with our measures for reducing these risks (as set out in our supporting frameworks)?

- |   |  |
|---|--|
| <input type="checkbox"/> Strongly agree             | <input type="checkbox"/> Tend to disagree  |
| <input type="checkbox"/> Tend to agree              | <input type="checkbox"/> Strongly disagree |
| <input type="checkbox"/> Neither agree nor disagree |  |

Please explain why you chose this answer

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## 5. Are there any other factors or risks you think we should consider in relation to our community plan? If so, what are they?

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# Please tell us what you think

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6. If you have any other comments in relation to our community plan please tell us.

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7. What age group are you in?

- Under 18
- 18 - 25
- 26 - 45
- 46 - 65
- Over 65

8. Do you consider yourself to have a disability? (please select one)

- Yes
- No
- Prefer not to state

9. What is your ethnic background?

- White or White British
- Mixed or multiple ethnic group
- Asian or Asian British
- Black/African/Caribbean/Black British
- Gypsy/Traveller/Irish Traveller
- Other ethnic group
- Prefer not to state

*Thank you for taking time to complete this survey. Your views are essential to make sure we are focusing on what matters most to the communities we serve.*

# OUR COMMUNITY PLAN

2020 - 2023

## LINCOLNSHIRE FIRE & RESCUE

INTEGRATED RISK MANAGEMENT PLAN

### FEEDBACK FROM ENGAGEMENT



Lincolnshire  
COUNTY COUNCIL  
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Following the end of the consultation period on 30 April, this document summarises the key findings and how the service has responded. Whilst the formal engagement period has now ended, we are still open to your views and opinions on the areas set out in the plan. Comments can be sent to [Matt.King@lincoln.fire-uk.org](mailto:Matt.King@lincoln.fire-uk.org)

#### Key Statistics

- A total of 172 responses received
- 100 responses from members of the public
- 47 responses from firefighters or staff
- A large proportion of these responses came from the 46-60 age bracket (56%). This compares to 35% of responses from the 26-45 age group.

#### Positive Feedback

- The majority of respondents agreed with the risks identified (83% either strongly agree or agree). Additional comments underlined the public's confidence in LFR to define the risks.
- The majority of respondents agreed with the measures for reducing risks (74% either strongly agree or agree).
- A number of positive comments were received about the layout and presentation of the document.

#### Areas for improvement

1. A peer review of the IRMP was undertaken by GM Matt Reavill of Notts FRS. GM Reavill's findings have been used to support continuous improvement of the IRMP, and as a result, some further analysis of water risk in Lincolnshire was carried out. This analysis recognised our vast network of rivers, drains and waterways in the county.
2. A review of the IRMP and its supporting frameworks was carried out against the HMICFRS judgement criteria and methodology. It found that further evidence on how the service mitigates and resources to its risk will be required to perform well against the HMICFRS methodology.
3. A health check review was carried out against the National framework document and recorded some minor gaps. These include evidencing consultation with key stakeholders through the IRMP's development, considering cross border and national response, and evidencing that the IRMP will be cost effective.

“ Making our communities safer, healthier and more resilient. ”





## How have we responded?

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1. As a result, 'water risks' is now included as a community risk for 2020 – 23, separate to 'flooding and severe weather'.
2. The supporting frameworks are to be reviewed in order to build in more detail on how areas mitigate the risk identified.
3. Review to be conducted on how the service can consult earlier in the process and use the findings to shape the document.
4. Following feedback from heritage Lincolnshire we now have access to a much broader dataset of heritage buildings and have used this to further improve our understanding of this risk.



## Heritage Lincolnshire

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During the engagement process, we made contact with Heritage Lincolnshire who welcomed our assessment of heritage risk and shared their dataset of historic buildings across the county. This data is

significantly richer than anything we previously held and will allow us to profile heritage risk much more accurately going forwards.

## The IRMP Working Group

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- GM Matt King** – Lead
- SM Ben Illsley** – HMICFRS
- Chris Rushton** – HMICFRS
- WM Diane Sharp** – Performance
- Nick Bates** – Communications

